

Distell – Return Form

Please complete this form and email, fax, post or deliver it to customer services.

We aim for complete customer satisfaction. We respect our customers' rights and always try to comply with best practice and all relevant laws. If you are not satisfied with any of our goods, or have any questions, please contact our customer services department and have your invoice ready. We will try our best to solve your problem. We are proud of the reputation of our goods.

Invoice number

Current date _____

Date of Purchase _____

Customer name

Contact number _____

Email address _____

Physical address _____

Description of item _____

Do you want to:
(Please tick)

- Return item
- Get a warranty replacement
- Exchange item
(if you want to exchange the item, please indicate what item you would like in exchange for the returned item)

Reason for return
(Please tick)

- Incorrect item delivered in terms of electronic transaction
- I ordered the incorrect item electronically
- Item not suitable for purpose communicated to you in writing
- Item was damaged during delivery
- Item is defective (please explain why the product is defective below)

- Other (please explain below)

Distell details:

Contact: **Jolygha Lottering**
Phone: **021 809 8280**
Email: **info@vinoteque.co.za**

Returns to be delivered to:
Aan-De-Wagenweg
Stellenbosch
7600